



**Our services:**  
Instant and collection courier services  
in Budapest and in Hungary  
transportation

**FUTAR.HU Logisztikai Kft.**  
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1039 Budapest, Boglár u. 1  
**Same-day: 06-70-770-0707**  
**Collection: 06-30-182-8900**

# **FUTAR.HU KFT.**

## **Brief introduction**

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## Introduction

**The brand FUTAR.HU does not only stand for “a simple courier company”. We present you trouble-free administration, smooth delivery and a means offering the joy of giving. We offer solutions that will free up your time, and, this way, simplify your life.**

### **WE INVEST IN YOUR SATISFACTION!**

FUTAR.HU Logisztikai Kft. (hereinafter: FUTAR.HU) has been aiming to provide services of higher and higher quality since the commencement of its operation (2006). Our sales team is surveying the satisfaction of our clients on a continuous basis and we do all that we can in order to ensure that the goods or documents dispatched arrive at the recipient safe and sound and in due time. The FUTAR.HU team handles unique needs with care and strives to fulfil your special requests. Our motto is: WE INVEST IN YOUR SATISFACTION – and we do our job accordingly.

The efficiency of our quality policy is proven by the fact that even in the difficult economic situation experienced in the past years, we could develop from a small-scale undertaking consisting only of a few employees into one of the leading companies on the instant courier services market. Our self-developed IT software is unique. The range of our services includes almost the entire scale of delivery services. The majority of the orders in our collection delivery services concern oversized and special goods.

When recruiting our office and courier team, reliability and a client-oriented mindset are of key importance. We start the training of all colleagues with introducing our requirements in terms of quality and ethics. We re-certify our subcontractors in every year.

FUTAR.HU is prepared for best-quality performance in all cases based on the pre-agreed parameters. We are happy to be at your service with our professional colleagues.

FUTAR.HU assists its partners with quick and reliable courier service solutions to achieve their business objectives. FUTAR.HU Logisztikai Kft. provides the best services available on the same-day courier services market based on both our perception of ourselves and what our partners think about us. Our dynamic growth proves the reliability and high standards of our services in the collection services even though.

[A short video about the Futar.hu team.](#)

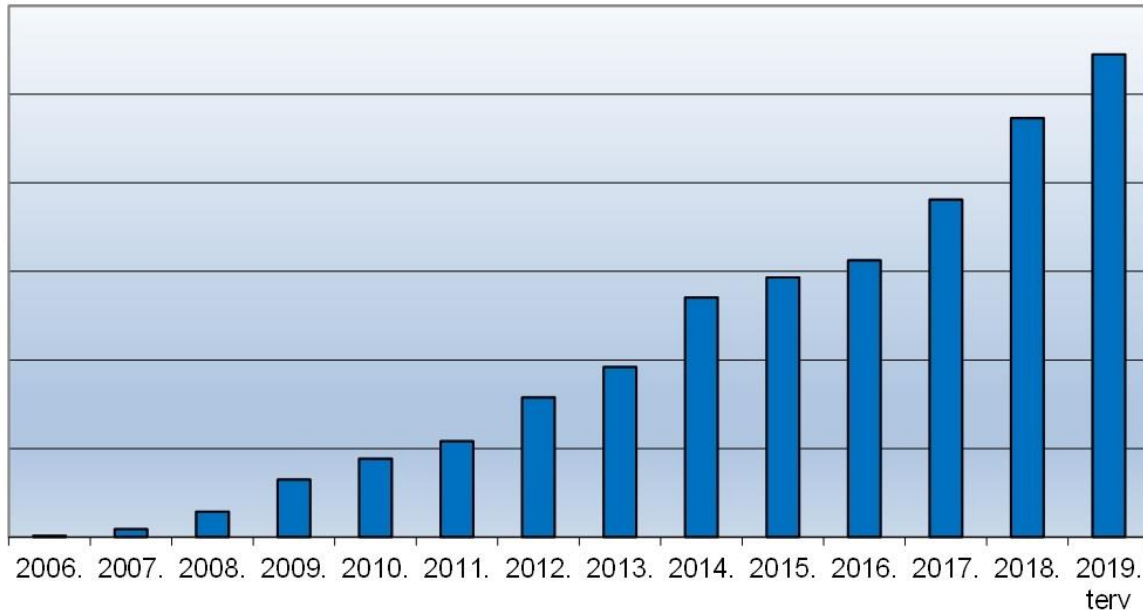
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## FUTAR.HU nettó árbevétel



(Net sales revenues of FUTAR.HU)

We have hundreds of permanent partners. We work with 15 employees and at least 50 subcontractors on a daily basis.

## Our mission

To provide reliable and high-quality delivery services to our clients.

### Executives and employees of FUTAR.HU

1. we pursue our activity by taking into consideration the interests of the client,
2. we believe that high-quality services and the protection of values assigned to us are fundamental principles,
3. we decide and act quickly and autonomously also in unexpected situations,
4. we provide accurate information regarding services, our rates and the current status of orders,
5. we carry out our tasks dressed to the type of the assignment,
6. we serve our clients politely and we do not say no wherever possible,
7. we only record data that is absolutely necessary, we try to avoid unnecessary administration,
8. we build a team for long-term cooperation.

## Our motto

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## Why choose FUTAR.HU?

- ✓ because we provide services based on our 15 years of experience,
- ✓ because we recommend optimal solutions,
- ✓ because our IT system provides online information and e-mails of any and all movements of your consignment,
- ✓ because you can also request your invoice broken down by cost centre,
- ✓ because we work in a flexible and reliable manner,
- ✓ because we are accurate,
- ✓ because our courier rates can be calculated using a small amount of easily identifiable data.

## Safety of parcels – with personal responsibility

Our couriers assume responsibility for the accurate and safe delivery of all consignments carried. When recruiting our couriers and in the course of our internal trainings, we place a great emphasis on the safe carriage of parcels and we also have a high-value liability insurance.

## Our services

Motor-cycle/bicycle delivery: up to 5 kg (same-day, 24 hours)

E.g.: Documents, letters, airplane tickets, and smaller objects.

Passenger vehicle delivery: between 5 – 100 kg (same-day, 24 hours)

E.g.: Carriage of press materials, larger quantities of documents, stationary, billboards, gifts and flowers. Please indicate that you request car courier service for the delivery of your consignment when placing your order either orally or via the online interface.

Truck direct delivery: between 100 – 1200 kg. (same-day)

E.g.: 1-4 pallets of goods, with same-day service

Low weight and oversized collection delivery: between 5 – 500 kg.

E.g.: from online store products to special goods delivery (refrigerator, small and not assembled furniture, mattresses, sports machines)

Pallet collection delivery: between 50 – 1000 kg.

E.g.: goods packaged on pallets (press materials, machines)

Carriage of ADR (Hazardous) goods: between 1 – 500 kg (with ADR 1.3 certificate)

## IT services

Consignment identification:	Yes
Consignment traceability:	Yes
Real-time status tracking:	Yes
Instant certificate of delivery:	Yes

Same-day system: Everything can be administered on the FUTAR.HU ordering interface 24/7. Higher level users can see all orders, while basic users can access and manage their own orders. It is sufficient to set regular round deliveries and individual orders repeated regularly on the

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same day or on every day once (we will generate them automatically). Cost centre is a mandatory data, no orders may be placed without specifying the cost centre (or project ID) (if requested). The movement of parcels (arrival at pick-up, pick-up, arrival at delivery, delivery, return) is recorded on the mobile phones of couriers and we will notify the client of all movements via e-mail. You can trace your consignments using either data of your parcel (client, pick up point, time, order number, courier, delivery address, name of recipient etc.). We offer tons of other delicate IT options, learnt from our clients in the past years.

Collection system: Essentially, everything can be managed in the [domestic order management interface](#) for the collection system as well. Partners may also provide a priority address (e.g. warehouse) in addition to their own billing address, which will be included in orders with a single click, but they can also manage recurring addresses in their own address book. The most important status changes of orders are updated automatically in the system. We will send text message and e-mail notification of the time of pick-up and delivery on the previous day to the set contact persons. The courier call the consignee on phone 30-60 mins before delivery.

## **DATA OF FUTAR.HU Kft.**

Name: FUTAR.HU Logisztikai Kft.

Principal office: 1039 Budapest, Boglár u. 1.

Telephone No.: 06 70 770 07 07, 06 30 182 89 00

Customer service and warehouse: 1183 Budapest, Gyömrői út 91.

E-mail address: [info@futar.hu](mailto:info@futar.hu), [info@futarszolgalat.hu](mailto:info@futarszolgalat.hu)

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